



Parts & Accessories Warranty

April 2019

Superior Electric, manufacturer of electric cords, carbon brushes, switches, plugs, chucks and miscellaneous electrical parts & accessories has an **“OUT-OF-BOX”** warranty policy on all its parts and accessories.

Superior Electric warrants that a new **“OUT-OF-BOX”** part will meet the form, fit and function required to repair a broken tool, and to make the tool perform normally as it did prior to being repaired.

Once a part has been installed inside/outside a tool, and the tool has been placed back in use, the part is deemed “used” and cannot be returned.

Superior Electric, at its discretion, reserves the right to establish status of returnable items, inspect all goods and packaging to determine if a part has been used in a tool, or if it was an **“OUT-OF-BOX”** failure. At that time **Superior Electric** may replace, repair, or refuse at its discretion.

All returned goods without an **RMA** issued by **AGTG**, will either be returned at the customer’s expense or denied any credits being requested.

Warranty is void if: defects in materials or workmanship or damages result from repairs or alterations which have been made or attempted by others; or, the unauthorized use of nonconforming parts; or, the damage is due to normal wear and tear; or, this damage is due to abuse (including overloading of the tool/part beyond capacity); or, improper maintenance; or, neglect or accident; or, the damage is due to use of the tool/part after partial failure or use with improper accessories.

No warranty, oral or written, expressed or implied, other than the above warranty is made with regard to the product. **Superior Electric** disclaims any implied warranty of merchantability or fitness for a particular use or purpose and, all other warranties. In no event shall **Superior Electric** be liable for any incidental, special, consequential or punitive damages or, for any costs, attorney fees, expenses, losses or delays alleged to be as a consequence of any damage to, failure of or, defect in any product including but, not limited to, any claims for loss of profits.



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